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Dear Mr Green Tree Patient,

### **Some important news about your future dental care...**

As a valued patient of our practice, I am sure you will have experienced our whole team's dedication and commitment to providing you with the highest level of dental care, and that remains our key priority.

For 30 years, I have proudly provided that care under the umbrella of the NHS but will **no longer** be doing so from **1st October 2023**.

A chronic lack of investment in NHS dentistry by successive governments, coupled with rapidly rising costs and lack of resources means I am no longer able to provide the level of dental care you have come to expect and remain a viable business.

### **What's changing?**

Like many NHS practices across the UK, we are having to make crucial decisions to ensure our practice survives and is here to provide your dental care in the long term. As such, I have made the decision to move away from the NHS and will no longer be seeing any patients under the NHS from **1st October 2023**. Instead, I will be here to provide your dental care on a private basis. To do that, I have introduced patient membership plans that **I would request all patients who wish to remain at the practice to join**.

My patient membership plans help you keep your teeth and gums healthy by allowing you to budget monthly for your dental care, so you can attend on a basis that's right for you. Through longer regular examinations and hygiene appointments, I can spot issues early, potentially saving you from more invasive treatment in the future. Please see overleaf for full details of our membership plan benefits and your options.

**I can only guarantee a place at the practice for those patients who join the membership plan as I have more patients than we are able to accommodate at the practice. You cannot be seen by another NHS dentist at the practice as they too will be providing dental care on a private basis.**

### **What do I need to do?**

Becoming a member is easy – and only takes two minutes. Please go to <http://patientsignup.practiceplan.co.uk> and sign up using your unique code: XXXXXXXXXX **as soon as possible as places are limited**. If you're not able to complete an online registration, please contact the practice and we can advise on how to complete a paper registration.

**Only patients who sign up to our plan will be guaranteed a place at the practice.**

It is important that you respond quickly to let us know your preferred option as places on the membership plan are limited and will be allocated on a first come, first served basis.

### **The simple way to sign up.**

Becoming a member is **quick** and **easy**. All you need to do is register online and we will take care of the rest.

Scan the QR Code below

XXXXXXXXXXXX

or visit

<http://patientsignup.practiceplan.co.uk>

and login using your unique code:

XXXXXXXXXXXX

along with your DOB (entered DD/MM/YYYY) and your surname.

**Please respond as soon as possible to secure your place**

No money will be collected from your account before your first payment on **8th October 2023**

## Five big benefits to becoming a member...

**Encourages regular attendance**  
allowing us to monitor your dental health and spot any issues earlier

**Eligibility to request assistance**  
from the Worldwide Dental Emergency Assistance Scheme\*

**Exclusive discount of 10%**  
on most treatments for our plan members \*\*

**Spreads the cost**  
of your routine dental care through a convenient monthly Direct Debit

**Saves you money**  
compared to private pay-as-you-go fees

What's included in your membership?	Dental Health 2 + 4	Dental Health 2 + 2	Dental Health 1 + 2
Dental health exam (no clean) per year	2	2	1
Hygiene appointments per year with hygienist included***	4	2	2
Discount on most treatments carried out at the practice**	10%	10%	10%
Your next appointment will be part of your plan	✓	✓	✓
Free emergency assessments during surgery hours (treatment additional)	✓	✓	✓
Emergency triage telephone calls	✓	✓	✓
Eligibility to request assistance from the Worldwide Dental Emergency Assistance Scheme*	✓	✓	✓
<b>Monthly cost****</b>	<b>£30.77</b>	<b>£20.59</b>	<b>£15.91</b>

All of this is available from the equivalent of just **52p** a day. Please note, a one-off joining fee of £9.50 will be applied to your first Dental Care Plan payment.

By becoming a member, you will also be eligible to request assistance from the Worldwide Dental Emergency Assistance Scheme (the Scheme) in the event of a dental trauma and/or dental emergency, or diagnosis of oral cancer. Full details of the Scheme can be viewed at [scheme.wdeas.co.uk/patients](https://scheme.wdeas.co.uk/patients) (please review the Level A documentation).

### What about my NHS appointment?

Should you have a check-up booked at the practice after **1st September 2023** this **has been cancelled** to allow me to complete all outstanding NHS treatments by **30th September 2023**. All NHS appointments from **1st October 2023**, have been cancelled. However, if you have joined the plan your appointment will remain in place and you will be seen on the plan.

### What if I don't want to join?

If you don't wish to become a member, we cannot guarantee you a place at the practice and are unable to see you in an emergency. If you would prefer to seek alternative NHS arrangements, please contact NHS 111 or visit <https://www.nhs.uk/service-search/find-a-dentist>.

### What about children?

If your child is a patient with us and was treated at the practice in the last two years, we will continue to see them on the NHS.

### We're here to help / Registration Days

We understand that this may cause some concerns. If you have any questions about becoming a member, we are more than happy to discuss these with you in person. We encourage you to attend one of the Registration Days at the practice, where one of our team will assist you. If you cannot make these dates, please just contact the practice team who will be able to help you as well.

**Registration Days: Tuesday to Friday 22nd, 23rd, 24th, & 25th August 2023**  
**Wednesday 30<sup>th</sup> & Thursday 31<sup>st</sup> August 2023**  
**from 9.30am to 3.30pm each day.**

Once again, thank you for your support. I look forward to continuing to look after you and your dental health.

Yours sincerely,  
The Team at Green Tree Dental

\* Documentation relating to the Worldwide Dental Emergency Assistance Scheme, including assistance levels, limitations and exclusions is provided during online registration or can be accessed any time at <https://scheme.wdeas.co.uk/patients>.

\*\* Exclusions apply to discounts on additional hygiene, orthodontics, periodontal treatment, implants and cosmetic treatments.

\*\*\* The provision of routine examinations and hygiene visits is subject to receipt of the required consecutive monthly payments.

\*\*\*\* A one-off joining fee of £9.50 will be collected with your first monthly payment.